Opti	MA VANTAGE 20/40M
OPTI	MA VANTAGE 20/40M
Sur	MMARY OF BENEFITS
Jefferson So	cience Associates/SURA
	active 04/01/2018
_	Group #2704
Plan. If there are any differences between this summa of Insurance, the provisions of those documents will pr benefits require Pre-Authorization before You receive	Health. It is a summary of benefits and services available through the ry and the employer group plan Evidence of Coverage or Certificate revail for all benefits, conditions, limitations and exclusions. Some them. For details about Pre-authorization, Covered Services, and uce of Coverage document carefully. Except for Emergency Services es.
	DEDUCTIBLE ³
	Does not have a Deductible
	M OUT OF POCKET LIMIT ⁴
	Person Per Calendar Year Family Per Calendar Year
	IYSICIAN SERVICES
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ .	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ²
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ²
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by approved Optima Health providers. Specialist Office Visit Vaccines and Immunotherapeutic Agents You are responsible for Coinsurance amount up to a maximum of \$250 per dose. This does not include routine immunizations covered under Preventive Care.	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ² You Pay \$20
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by approved Optima Health providers. Specialist Office Visit Vaccines and Immunotherapeutic Agents You are responsible for Coinsurance amount up to a maximum of \$250 per dose. This does not include routine immunizations covered under Preventive	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ² You Pay \$20 You Pay \$40
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by approved Optima Health providers. Specialist Office Visit Vaccines and Immunotherapeutic Agents You are responsible for Coinsurance amount up to a maximum of \$250 per dose. This does not include routine immunizations covered under Preventive Care.	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ² You Pay \$20 You Pay \$40 You Pay \$40
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by approved Optima Health providers. Specialist Office Visit Vaccines and Immunotherapeutic Agents You are responsible for Coinsurance amount up to a maximum of \$250 per dose. This does not include routine immunizations covered under Preventive Care. Preventive Care ^{9,10} Routine Annual Physical Exam	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ² You Pay \$20 You Pay \$40 You Pay 50% In-Network Benefits Copayments/%Coinsurance ²
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by approved Optima Health providers. Specialist Office Visit Vaccines and Immunotherapeutic Agents You are responsible for Coinsurance amount up to a maximum of \$250 per dose. This does not include routine immunizations covered under Preventive Care. Preventive Care ^{9,10} Routine Annual Physical Exam Well Baby Exams Annual GYN Exams and Pap Smears ¹⁰ PSA Tests	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ² You Pay \$20 You Pay \$40 You Pay 50% In-Network Benefits Copayments/%Coinsurance ²
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by approved Optima Health providers. Specialist Office Visit Vaccines and Immunotherapeutic Agents You are responsible for Coinsurance amount up to a maximum of \$250 per dose. This does not include routine immunizations covered under Preventive Care. Preventive Care ^{9,10} Routine Annual Physical Exam Well Baby Exams Annual GYN Exams and Pap Smears ¹⁰ PSA Tests Colorectal Cancer Tests	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ² You Pay \$20 You Pay \$40 You Pay 50% In-Network Benefits Copayments/%Coinsurance ²
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by approved Optima Health providers. Specialist Office Visit Vaccines and Immunotherapeutic Agents You are responsible for Coinsurance amount up to a maximum of \$250 per dose. This does not include routine immunizations covered under Preventive Care. Preventive Care ^{9,10} Routine Annual Physical Exam Well Baby Exams Annual GYN Exams and Pap Smears ¹⁰ PSA Tests Colorectal Cancer Tests Routine Adult and Childhood Immunizations	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ² You Pay \$20 You Pay \$40 You Pay 50% In-Network Benefits Copayments/%Coinsurance ²
Your Copayment or Coinsurance applies to Covered S Copayment or Coinsurance for outpatient therapy and advanced imaging procedures, and sleep studies done surgery ⁵ . Physician Office Visits Primary Care Physician (PCP) Office Visit Also includes Virtual Consults when furnished by approved Optima Health providers. Specialist Office Visit Vaccines and Immunotherapeutic Agents You are responsible for Coinsurance amount up to a maximum of \$250 per dose. This does not include routine immunizations covered under Preventive Care. Preventive Care ^{9,10} Routine Annual Physical Exam Well Baby Exams Annual GYN Exams and Pap Smears ¹⁰ PSA Tests Colorectal Cancer Tests	Services done during an office visit. You will pay an additional rehabilitation services, injectable and infused medications, outpatient e during an office visit. Pre-Authorization is required for in-office In-Network Benefits Copayments/%Coinsurance ² You Pay \$20 You Pay \$40 You Pay 50% In-Network Benefits Copayments/%Coinsurance ²

OUTPATIENT THERAPY AND REHABILITATION SERVICES

You Pay a Copayment or Coinsurance amount for Therapy and Rehabilitation services done in a Physician's office, a freestanding outpatient facility, a hospital outpatient facility, or at home as part of Your Skilled Home Health Care Services benefit.

penent.	
Short Term Therapy Services ⁶	In-Network Benefits Copayments/%Coinsurance ²
Physical Therapy	You Pay \$25 per visit
Occupational Therapy	
Pre-Authorization is required. ⁵	
Physical and Occupational Therapy are limited to a	
maximum combined benefit for all places of service	
of 30 visits per calendar year. ⁶ Copayment or	
Coinsurance applies at any place of service.	
Speech Therapy	You Pay \$25 per visit
Pre-Authorization is required. ⁵	
Speech Therapy is limited to a maximum benefit for	
all places of service of 30 visits per calendar year. ⁶	
Copayment or Coinsurance applies at any place of	
service.	
Short Term Rehabilitation Services ⁶	In-Network Benefits Copayments/%Coinsurance ²
Cardiac Rehabilitation	You Pay \$25 per visit
Pulmonary Rehabilitation	
Vascular Rehabilitation	
Vestibular Rehabilitation	
Pre-Authorization is required. ⁵	
Services are limited to a maximum combined benefit	
for all places of service of 30 visits per calendar	
year. ⁶	
Copayment or Coinsurance applies at any place of	
service.	2
Other Outpatient Treatments	In-Network Benefits Copayments/%Coinsurance ²
Chemotherapy	You Pay \$20 per PCP office visit
Radiation Therapy	You Pay \$40 per Specialist office visit
IV Therapy	You Pay \$40 per outpatient facility visit.
Inhalation Therapy	
Pre-Authorized Injectable and Infused	You Pay 20%
Medications	
Includes injectable and infused medications,	
biologics, and IV therapy medications that require	
Pre-Authorization. Coinsurance applies when	
medications are provided in a Physician's office, an	
outpatient facility, or in the Member's home as part of	
Skilled Home Health Care Services benefit.	
Coinsurance is in addition to any applicable office	
visit or outpatient facility Copayment or Coinsurance.	
OUTPATI	ENT DIALYSIS SERVICES
	In-Network Benefits Copayments/%Coinsurance ²
Dialysis Services	You Pay \$40 per visit
Copayment or Coinsurance applies at any place of	
sonvico	

UNDERWRITTEN BY OPTIMA HEALTH PLAN

service.

Ουτ	PATIENT SURGERY
	In-Network Benefits Copayments/%Coinsurance ²
Outpatient Surgery	You Pay \$200
Pre-Authorization is required. ⁵	
Copayment or Coinsurance applies to services	
provided in a free-standing ambulatory surgery	
center or hospital outpatient surgical facility.	
	DIAGNOSTIC PROCEDURES
	re is done in a free-standing outpatient facility or lab, or a hospital
Outpatient Diagnostic Procedures	In-Network Benefits Copayments/%Coinsurance ²
Diagnostic Procedures	You Pay \$40
X-Ray	You Pay \$40
Ultrasound	
Doppler Studies	
Lab Work	You Pay \$40
	IMAGING AND TESTING PROCEDURES
	In-Network Benefits Copayments/%Coinsurance ²
Magnetic Resonance Imaging (MRI)	You Pay \$150
Magnetic Resonance Angiography (MRA)	
Positron Emission Tomography (PET Scans)	
Computerized Axial Tomography (CT Scans) Computerized Axial Tomography Angiogram	
(CTA Scans)	
Sleep Studies	
Magnetic Resonance Spectroscopy (MRS)	
Single Photon Emission Computed Tomography	
(SPECT)	
Nuclear Cardiology	
Pre-Authorization is required for all procedures	
except Sleep Studies, MRS, SPECT and Nuclear	
Cardiology. ⁵ Copayment or Coinsurance applies to procedures	
done in a Physician's office, a free-standing	
outpatient facility, or a hospital outpatient facility.	
	ATERNITY CARE
	In-Network Benefits Copayments/%Coinsurance ²
Maternity Care ^{7, 9,10}	You Pay \$450 Global Copayment for delivering Obstetrician
Pre-Authorization is required for prenatal	prenatal, delivery, and postpartum services
services. ⁵	
Includes prenatal, delivery, postpartum services, and	
home health visits. Copayment or Coinsurance is in	
addition to any applicable inpatient hospital	
Copayment or Coinsurance.	

ΙΝΡΑ	TIENT SERVICES
Inpatient Services	In-Network Benefits Copayments/%Coinsurance ²
Inpatient Hospital Services	You Pay \$200 per day up to a \$1,000 maximum Copayment per
Pre-Authorization is required. ⁵	Admission
Transplants are covered at contracted facilities only.	
Skilled Nursing Facilities/Services ⁶	Covered at 100% after inpatient hospital Copayment or
Pre-Authorization is required. ⁵	Coinsurance has been met.
Following inpatient hospital care or in lieu of	
hospitalization.	
Covered Services include up to 100 days per calendar	
year that in the Plan's judgment requires Skilled	
Nursing Services ⁶	LANCE SERVICES
AMBO	In-Network Benefits Copayments/%Coinsurance ²
Ambulance Services ⁸	You Pay \$100
Pre-Authorization is required for non-emergent	
transportation only. ⁵	
Includes air and ground ambulance for emergency	
transportation, or non-emergent transportation that is	
Medically Necessary and Pre-Authorized by the Plan.	
Copayment or Coinsurance is applied per transport	
each way.	
EMER	GENCY SERVICES
	In-Network Benefits Copayments/%Coinsurance ²
Emergency Services ^{2,8}	You Pay \$200 per visit. If You are admitted the Copayment will be
Pre-Authorization is <u>not</u> required.	waived, and You will pay the Inpatient Hospital Services Copayment or Coinsurance.
Includes Emergency Services, Physician, and ancillary	Copayment of Consulance.
services provided in an emergency department facility. Emergency care will be provided whether the provider	
is In-Network or Out-of-Network.	
	RE CENTER SERVICES
	In-Network Benefits Copayments/%Coinsurance ²
Urgent Care Center Services ⁸	You Pay \$40
Pre-Authorization is not required.	
Includes Urgent Care Services, Physician services, and	
other ancillary services received at an Urgent Care	
facility. If You are transferred to an emergency	
department from an urgent care center, You will pay an	
Emergency Services Copayment or Coinsurance.	
MENTAL/BEHAVIORAL HEALTH & SUBSTANCE USE DISORDER SERVICES	
Includes inpatient and outpatient services for the treatme Mental/Behavioral Health/Substance Use Disorder	-
Inpatient Services	In-Network Benefits Copayments/%Coinsurance ² You Pay \$200 per day up to a \$1,000 maximum Copayment per
Pre-Authorization is required ⁵	Admission
Outpatient Office Visits	You Pay \$20
Pre-Authorization is required for partial	
hospitalization services, intensive outpatient	
program (IOP) services, Transcranial Magnetic	
Stimulation (TMS), and electro-convulsive therapy ⁵	
Employee Assistance Visits ⁶	\$0 for up to 5 visits from Optima Employee Assistance Providers
Services include short-term problem assessment by	per presenting issue as determined by treatment protocols.6
licensed behavioral health providers, and referral	
services for employees, and other covered family	
members and household members. To use services	
call 757-363-6777 or 1-800-899-8174.	

DIABETES TREATMENT

Coverage includes benefits for equipment, supplies and in-person outpatient self-management training and education, including medical nutrition therapy, for the treatment of insulin-dependent diabetes, insulin-using diabetes, gestational diabetes and noninsulin-using diabetes if prescribed by a health care professional legally authorized to prescribe such items under law. Equipment and supplies under this benefit are not considered durable medical equipment. An annual diabetic eye exam is covered from an Optima Health Plan Provider or a participating Eye Med Provider at the applicable office visit Copayment or Coinsurance amount.

	In-Network Benefits Copayments/%Coinsurance ²
Insulin Pumps	Covered at 100%
Pre-Authorization is required. ⁵	
Pump Infusion Sets and Supplies	You Pay 20%
Pre-Authorization is required. ⁵	
Testing Supplies	Covered under the Plan's Prescription Drug Benefit
Includes test strips, lancets, lancet devices, blood	
glucose monitors and control solution.	
Insulin, Needles, and Syringes	Covered under the Plan's Prescription Drug Benefit
Outpatient Self-Management Training and Education	Covered at 100%
and Nutritional Therapy	
OTHER C	OVERED SERVICES
Other Services	In-Network Benefits Copayments/%Coinsurance ²
Prosthetic Limbs and Components	You Pay 30%
Pre-Authorization is required. ⁵	
Services include coverage for medically necessary	
prosthetic devices. This also includes repair, fitting,	
replacement, and components.	
Definitions:	
"Component" means the materials and equipment	
needed to ensure the comfort and functioning of a	
prosthetic device.	
"Limb" means an arm, a hand, a leg, a foot, or any	
portion of an arm, a hand, a leg, or a foot.	
"Prosthetic device" means an artificial device to	
replace, in whole or in part, a limb. Prosthetic device	
coverage does not mean or include repair and	
replacement due to enrollee neglect, misuse, or abuse.	
Coverage also does not mean or include prosthetic	
devices designed primarily for an athletic purpose.	

OTHER COVERED SERVICES	
Other Services	-
Other Services Autism Spectrum Disorder Pre-Authorization is required. ⁵ Covered Services include "diagnosis" and "treatment" of Autism Spectrum Disorder in children from age two through ten. "Autism Spectrum Disorder" means any pervasive developmental disorder, including (i) autistic disorder, (ii) Asperger's Syndrome, (iii) Rett syndrome, (iv) childhood disintegrative disorder, or (v) Pervasive Developmental Disorder – Not Otherwise Specified, as defined in the most recent edition of the Diagnostic and Statistical Manual of Mental Disorders of the American Psychiatric Association. "Diagnosis of autism spectrum disorder" means medically necessary assessments, evaluations, or tests to diagnose whether an individual has an autism spectrum disorder. "Treatment for autism spectrum disorder" shall be	In-Network Benefits Copayments/%Coinsurance ² Coverage for Autism Spectrum Disorder will not be subject to any visit limits, and will be neither different nor separate from coverage for any other illness, condition, or disorder for purposes of determining Deductibles, lifetime dollar limits, Copayment and Coinsurance factors, and benefit year maximum for Deductibles and Copayment and Coinsurance factors. Members are responsible for any applicable Copayment, Coinsurance, or Deductible depending on the type and place of treatment or service.
"Treatment for autism spectrum disorder" shall be identified in a treatment plan and includes the following care prescribed or ordered for an individual diagnosed with autism spectrum disorder by a licensed physician or a licensed psychologist who determines the care to be medically necessary: (i) behavioral health treatment, (ii) pharmacy care, (iii) psychiatric care, (iv) psychological care, (v) therapeutic care, and (vi) <u>applied behavioral</u> <u>analysis when provided or supervised by a</u> <u>board certified behavioral analyst licensed by the</u> Board of Medicine.	
"Applied behavioral analysis" means the design, implementation, and evaluation of environmental modifications, using behavioral stimuli and consequences, to produce socially significant improvement in human behavior, including the use of direct observation, measurement, and functional analysis of the relationship between environment and behavior. <u>Coverage for Applied behavioral</u> <u>analysis under this benefit is limited to an annual</u> <u>maximum benefit of \$35,000 per child.⁶</u>	
Clinical Trials Pre-Authorization is required. ⁵ Coverage of routine patient costs for phase I, II and III, or phase IV clinical trial that is conducted in relation to the prevention, detection, or treatment of cancer or other life threatening disease or condition.	Members are responsible for any applicable Copayment, Coinsurance, or Deductible depending on the type and place of treatment or service.

OTHER	COVERED SERVICES
Other Services	In-Network Benefits Copayments/%Coinsurance ²
Durable Medical Equipment (DME) and Supplies Orthopedic Devices and Prosthetic Appliances Pre-Authorization is required for single items over \$750. ⁵	Covered at 100%
Pre-Authorization is required for all rental items. ⁵ Pre-Authorization is required for repair and replacement. ⁵	
Covered Services include durable medical equipment, orthopedic devices, prosthetic appliances, colostomy, illostomy, and tracheostomy supplies, and suction and urinary catheters, and repair and replacement.	
Early Intervention Services	Members are responsible for any applicable Copayment,
Pre-Authorization is required. ⁵ Covered for Dependent children from birth to age three who are certified as eligible by the Virginia Department of Behavioral Health and Developmental Services. Covered Services include: Medically Necessary speech and language therapy, occupational therapy, physical therapy and assistive	Coinsurance, or Deductible depending on the type and place of service.
technology services and devices. Home Health Care Skilled Services ⁶	You Pay \$20
Pre-Authorization is required.⁵ Services are covered up to a maximum of 100 visits per calendar year for Members who are home bound and in the Plan's judgment require Home Health Skilled Services. ⁶ You will pay a separate outpatient therapy Copayment or Coinsurance amount for physical, occupational, and speech therapy visits received at home. Therapy visits received at home will count toward Your Plan's annual outpatient therapy benefit limits. You will pay a separate outpatient rehabilitation services Copayment or Coinsurance amount for cardiac, pulmonary, vascular, and vestibular rehabilitation visits received at home. Rehabilitation visits received at home will count toward Your Plan's annual outpatient rehabilitation benefit limits.	
Hospice Care	Covered at 100%
Pre-Authorization is required. ⁵	

OTHER COVERED SERVICES	
Other Services	In-Network Benefits Copayments/%Coinsurance ²
Vision Care and Materials Rider ⁶	Covered at 100%
Optima Health contracts with EyeMed Vision	
Services to administer this benefit.	Contact lens examinations require the eye examination Copayment
You are eligible to receive a routine eye examination,	plus the difference between the contact lens examination cost and
refraction; lenses and frames; or contact lenses once	the eyeglass examination cost.
every 12 months from a Participating EyeMed	Lenses (single, vision, bifocal, trifocal) covered in full.
Provider.	Frames covered in full up to \$100 retail.
To contact Evolved about participating Dravidare call	Contact lenses (in lieu of glasses) covered in full up to \$100 retail.
To contact EyeMed about participating Providers call 1-888-610-2268.	For eye examinations from Out-of-Network Non-Plan Providers
1-000-010-2200.	Member's will be reimbursed \$30 for an eye examination only. Cost sharing amounts You pay for this rider will not count toward
	Your Maximum Out of Pocket Limit unless services are considered
	an Essential Health Benefit (EHB) for children.
Telemedicine Services	Members are responsible for any applicable Copayment,
Telemedicine means the use of interactive audio,	Coinsurance, or Deductible depending on the type and place of
video, or other electronic media used for the purpose	treatment or service.
of diagnosis, consultation, or treatment.	Your out-of-pocket Deductible, Copayment, or Coinsurance amounts
	will not exceed the Deductible, Copayment or Coinsurance amount
	You would have paid if the same services were provided through
	face-to-face diagnosis, consultation, or treatment.

All benefits are subject to the terms and conditions in the *Evidence of Coverage* (EOC). Words that are capitalized are defined terms listed in the Definitions section of the EOC.

Children are covered up to the end of the month in which they turn age 26. This Plan does not have pre-existing condition exclusions. This Plan does not have lifetime dollar limits on Your benefits. This is a group plan sponsored by Your employer. Your employer will pay the premium to us on Your behalf. Your employer will tell You how much You must contribute, if any, to the premium.

Optima Health has an internal claims appeal process, and an external appeal review process. Please look in Your EOC for details about how to file a complaint or an appeal.

Under certain circumstances Your coverage can be terminated. However, Your Coverage can only be rescinded for fraud or intentional misrepresentation of material fact. Please look in Your EOC in the section on When Your Coverage will end.

For Optima Health plans that require that You choose a Primary Care Provider (PCP) You have the right to choose any PCP who participates in our network and who is available to accept You or Your family members. For children, You may choose a pediatrician as the PCP.

- 1. You or Your means the Subscriber and each family member who is a Covered Person under the Plan.
- Copayment and Coinsurance are out of pocket amounts You pay directly to a Provider for a Covered Service. A Copayment is a flat dollar amount. A Coinsurance is a percent of Optima Health's Allowable Charge for the Covered Service You receive.

Allowable Charge is the amount Optima Health determines should be paid to a Provider for a Covered Service. When You use In-Network benefits from Plan Providers Allowable Charge is the Provider's contracted rate with Optima Health or the Provider's actual charge for the service, whichever is less. Plan Providers accept this amount as payment in full.

Medically Necessary Covered Services provided by a Non-Plan Provider during an Emergency, or during an authorized Admission to a Plan Facility, will be covered under Your In-Network benefits. All other services You receive from Non-Plan Providers will not be Covered; and You will be responsible for payment of all charges to the Non-Plan Provider.

Emergency Care You get Out-of-Network from a Non-Plan Provider will be covered at the In-Network Copayment or Coinsurance level. Cost Sharing amounts You pay out of pocket for Out-of-Network Emergency Care will accumulate toward Your Plan's In-Network Deductible and Maximum Out-of-Pocket amounts.

- 3. Deductible means the dollar amount You must pay out of pocket each calendar year for Covered Services before the Plan begins to pay for Your benefits. If You have individual coverage You must satisfy the individual member coverage Deductible before coverage begins. If You have family coverage You and Your family must satisfy the family coverage Deductible. This Plan has an embedded individual Deductible within the family Deductible. That means if one covered family member meets the individual member Deductible his or her benefits will begin. Once the total family coverage Deductible is met benefits are available for all covered family members. Amounts You are required to pay for preventive vision, vision materials, will not be applied to any Deductible amount in the Plan. The Deductible does not apply to Preventive Care Visits and Screenings. Amounts applied to the Deductible will apply toward the Plan's Maximum Out of Pocket Limit. Cost sharing amounts You pay for some Covered Services will not count toward Your Deductible. Deductibles will not be reimbursed under the Plan. Any part of the calendar year Deductible that is satisfied in the last three months of a calendar year can be carried forward to the next calendar year.
- 4. **Maximum Out of Pocket Limit** means the total dollar amount You and Your family pay out of pocket for most Covered Services during a calendar year. Deductibles, Copayments and Coinsurance amounts that You pay for most Covered Services will count toward Your Maximum Out of Pocket Limit. If You have individual coverage once You meet the individual Maximum Out-of-Pocket Amount Optima Health will cover most Plan benefits with no out-of-pocket costs for the remainder of Your Plan year. If You have Family coverage and one covered family member meets the individual maximum Optima Health will cover most Plan benefits with no outof-pocket costs for that family member. Once You and Your family have met the entire family Maximum Out-of-Pocket Amount Optima Health will cover most Covered Services with no out-of-pocket costs for the remainder

of Your Plan year for the entire family. If a service does not count toward Your Maximum Out of Pocket Limit You must continue to pay Your Copayments or Coinsurance for these services after Your Maximum Out of Pocket Limit has been met. Copayment or Coinsurance amounts and any other charges for the following will not count toward Your Maximum Out of Pocket Limit:

- 1. Amounts You pay for services or charges not covered under Your Plan;
- 2. Amounts You pay for services after a benefit limit has been reached;
- 3. Balance billing amounts from Non-Plan Providers;
- 4. Premium amounts;
- 5. Ancillary charges which result from Your request for a brand name outpatient prescription drug when a generic drug is available;
- 6. Except for Emergency Services, amounts You pay for Out-of-Network Services;
- 7. Cost Sharing amounts including Copayments, Coinsurance, and Deductibles for the following:
 - i. Amounts You pay for Vision care unless services are considered an Essential Health Benefit (EHB) for children;
 - ii. Amounts You pay for any benefits covered under a plan rider including riders for Vision Care and Materials unless services are considered an Essential Health Benefit (EHB) for children, Hearing Aids, Oral Surgery/Wisdom Teeth Extraction unless services are considered an Essential Health Benefit (EHB) for children
- 5. This benefit requires Pre-Authorization before You receive services. We have instructions and procedures in place for providers to obtain Pre-Authorization through Case Management/Clinical Care Services. You can call Member Services at the number on Your ID card to verify that Your services have been pre-authorized.
- 6. Coverage for this benefit or service is limited as stated. Unless otherwise noted benefit limits are combined for all places of service. The Plan will not cover any additional services after the limits have been reached. You will be responsible for payment for all services after a benefit limit has been reached. Amounts You pay for any services after a benefit limit has been reached are not Covered Services and will not count toward Your Maximum Out of Pocket Maximum Limit.
- 7. Coverage for obstetrical services as an inpatient in a general Hospital or obstetrical services by a Physician shall provide such benefits with durational limits, Deductibles, Coinsurance factors, and Copayments that are no less favorable than for physical Illness generally. If the Plan charges a Global Copayment for prenatal, delivery, and postpartum services You are entitled to a refund from the Delivering Obstetrician if the total amount of the Global Copayment for prenatal, delivery, and postpartum services is more than the total Copayments You would have paid on a per visit or per procedure basis.
- 8. All Emergency, Urgent Care, Ambulance, and Emergency Behavioral Health Services may be subject to Retrospective Review to determine the Plan's responsibility for payment. The Plan will reimburse a hospital emergency facility and provider, less Your applicable Copayments, Deductibles, or Coinsurance, for medical screening and stabilization services rendered to meet the requirements of the Federal Emergency Medical Treatment and Active Labor Act (42 U.S.C. § 1395dd) and related to the condition for which You presented in the hospital emergency facility. In no event will the Plan be responsible for payment for services from Non-Plan Providers where the service would not have been covered had You received care from a Plan Provider.
- 9. Preventive Care includes the services listed below. You may be responsible for an office visit Copayment or Coinsurance when You receive preventive care. Some services may be administered under Your prescription drug benefit under the Plan. Where no frequency or limits are indicated the Plan will use its normal medical care management processes to determine frequency and appropriate level of covered services under this benefit. Services covered under the Plan's outpatient prescription drug benefit will be limited to monthly supply or quantity limits that apply to all outpatient prescription drug benefits. Please use the following link for a complete list of covered preventive care services: <u>https://www.healthcare.gov/what-are-my-preventive-carebenefits/</u>

1. Evidence-based items or services that have in effect a rating of A or B in the recommendations of the U.S. Preventive Services Task Force as of September 23, 2010, with respect to the individual involved;

2. Immunizations for routine use in children, adolescents, and adults that have in effect a recommendation from the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention with respect to the individual involved. For purposes of this subdivision, a recommendation from the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention is considered in

effect after it has been adopted by the Director of the Centers for Disease Control and Prevention, and a recommendation is considered to be for routine use if it is listed on the Immunization Schedules of the Centers for Disease Control and Prevention;

3. With respect to infants, children, and adolescents, evidence-informed preventive care and screenings in the Recommendations for Preventive Pediatric Health by the American Academy of Pediatrics and the Recommended Uniform Screening Panels by the Secretary's Advisory Committee on Heritable Disorders in Newborns and Children; and

4. With respect to women, evidence-informed preventive care and screenings recommended in comprehensive guidelines supported by the Health Resources and Services Administration. Covered Services include the following:

- Breastfeeding support, supplies, and counseling in conjunction with each birth including: comprehensive lactation support and counseling from trained providers during pregnancy and/or in the postpartum period, and costs for renting breastfeeding equipment.
- **Contraceptive Methods and Counseling including:** Food and Drug Administration-approved contraceptive methods, sterilization procedures, and patient education and counseling for all women with reproductive capacity. This does not include abortifacient drugs.
- Screening and Counseling for domestic and interpersonal violence including annual screening and counseling for all women.
- **Gestational diabetes including** screening for women between 24 and 28 weeks pregnant, and at the first prenatal visit for pregnant women identified to be at high risk for diabetes.
- Human Immunodeficiency Virus (HIV) including annual screening and counseling for sexually active women.
- Human Papillomavirus (HPV) DNA Test including: high risk HPV DNA testing every three years for women with normal cytology results who are 30 or older.
- Sexually Transmitted Infections (STI) including annual counseling for sexually active women.
- **Well-woman visits** to obtain recommended preventive services for women. Visits will be provided at least annually. Additional visits are covered if needed to obtain all recommended preventive services.
- 10. You do not need prior authorization from Optima Health or from any other person (including a Primary Care Provider) in order to obtain access to obstetrical or gynecological care from a health care professional in Our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. Look in Your EOC in the Utilization Management Section for more information on Pre-Authorization.

Effective 04/01/2018

This Summary of Benefits describes Your outpatient prescription drug coverage. All drugs must be United States Food and Drug Administration (FDA) approved and you must have a prescription. You will need to pay Your Copayment or Coinsurance when you fill your prescription at the pharmacy. If Your Plan has a Deductible you must meet that amount before your coverage begins. Some drugs require Pre-Authorization by Your Physician, and some quantities may be limited. Your drug coverage has specific Exclusions and Limitations listed in Your coverage documents. Optima Health's Pharmacy and Therapeutics Committee places covered drugs into the following Tiers. You will pay Your Copayment or Coinsurance depending on which Tier Your Drug is in.

This Plan uses a closed prescription drug formulary. That means Your Plan includes coverage for a specific list of drugs and medications determined by our Pharmacy and Therapeutics Committee. Drugs that are not included on the Standard formulary will not be covered under Your plan. Please use the following link to see a list of drugs on the Standard formulary: <u>http://public.optimahealth.com/Lists/OptimaFormsLibrary/form-doc-drug-list-standard-formulary.pdf.</u>

- <u>Selected Generic (Tier 1)</u> includes commonly prescribed generic drugs. Other drugs may be included in Tier 1 if the Plan recognizes they show documented long-term decreases in illness.
- <u>Selected Brand & Other Generic (Tier 2)</u> includes brand-name drugs, and some generic drugs with higher costs than Tier 1 generics, that are considered by the Plan to be standard therapy.
- <u>Non-Selected Brand (Tier 3)</u> includes brand name drugs not included by the Plan on Tier 1 or Tier 2. These may include single source brand name drugs that do not have a generic equivalent or a therapeutic equivalent. Drugs on this tier may be higher in cost than equivalent drugs, or drugs determined to be no more effective than equivalent drugs on lower tiers.
- <u>Specialty Drugs (Tier 4)</u> includes those drugs classified by the Plan as Specialty Drugs. Tier 4 also includes covered compound prescription medications. Specialty Drugs have unique uses and are generally prescribed for people with complex or on-going medical conditions. Specialty Drugs typically require special dosing, administration, and additional education and support from a health care professional. Specialty Drugs include the following:
 - Medications that treat certain patient populations including those with rare diseases;
 - Medications that require close medical and pharmacy management and monitoring;
 - Medications that require special handling and/or storage;
 - Medications derived from biotechnology and/or blood derived drugs or small molecules; and
 - Medications that can be delivered via injection, infusion, inhalation, or oral administration.

Specialty Drugs are only available through the Optima Health specialty mail order pharmacy. Proprium Pharmacy at 1-855-553-3568. Specialty Drugs will be delivered to Your home address from Our Specialty mail order pharmacy. If You have a question or need to find out if Your drug is considered a Specialty Drug please call Member Services at the number on Your Optima Health ID Card. You can also log onto <u>optimahealth.com</u> for a list of Specialty Drugs.

A compound prescription medication is used to meet the needs of a specific individual and must have at least one ingredient requiring a Physician's authorization by State or Federal Law. Compound prescriptions can usually be filled at Your local pharmacy.

Your Copayment, Coinsurance, and Deductible amounts for each Tier are listed below. Your Maximum Out-of-Pocket Limit is also listed below. If You need help please call Member Services or log on to <u>optimahealth.com</u> to find out which of the following Tiers Your drug is in.

Maximum Out-of-Pocket Limit	
	Outputient Devenieties Deve Deductibles, Operational to a Opine service and to the Disabe
Maximum Out-of-Pocket Limit	Outpatient Prescription Drug Deductibles, Copayments or Coinsurance apply to the Plan's
	Maximum Medical Out-of-Pocket Limit
	Ancillary charges which result from a request for a brand name outpatient prescription
	drug when a generic drug is available are not Covered, do not count toward the Plan's
	Maximum Out-of-Pocket Limit and must continue to be paid after the Maximum Out-of-
	Pocket Limit has been met
Insulin, syringes, and needles	Covered at the cost sharing listed below for the applicable Tier.
Diabetic Testing Supplies	Covered at 100%.
covered including blood	
glucose monitors, test strips,	LifeScan products will be the sole preferred brand. Members can pick up supplies at any
lancets, lancet devices, and	network pharmacy.
control solution	
Copayments and Coinsurances.	
	surance charge You may receive up to a consecutive 31-day supply of a covered
drug. A Copayment is a flat dol	lar amount. A Coinsurance is a percent of Optima's Allowable Charge. Certain
prescription drugs will be covered	at a generic product level established by the Plan. If a generic product level has been
established for a drug and You or	Your prescribing Physician requests the brand-name drug or a higher costing generic, You
	he cost of the dispensed drug and the generic product level in addition to the Copayment
charge.	
Selected Generic (Tier 1)	You Pay \$10 Copayment
Selected Brand & Other	You Pay \$40 Copayment
Generic (Tier 2)	
Non-Selected Brand (Tier 3)	You Pay \$60 Copayment
Specialty Drugs (Tier 4)	You Pay 20% with a maximum Copayment of \$250 per prescription per 31 day supply.
Mail Order Pharmacy Benefit Co	nayments and Coinsurances
	rugs are available through the Plan's Mail Order Provider. <u>This does not include Tier</u>
	OptumRx Home Delivery at 866-244-9113 to find out if a drug is available. If Your
	hase up to a 90-day supply for 2.5 Copayments for Tiers 1 and 2, 3 Copayments for
Tier 3 or the applicable Coinsura	
Selected Generic (Tier 1)	You Pay \$25 Copayment
Selected Brand & Other	Vou Day \$100 Canaymant
	You Pay \$100 Copayment
Generic (Tier 2)	
Non-Selected Brand (Tier 3)	You Pay \$180 Copayment
Specialty Drugs (Tier 4)	No 90 day mail order benefits are available for Tier 4 Specialty Drugs.

LIMITATIONS AND OTHER COVERAGE TERMS.

The following is a list of exclusions, Limitations and other conditions that apply to Your drug benefit.

- 1. You or Your means the Subscriber and each family member who is a Covered Person under the Plan.
- 2. Copayment and Coinsurance are out-of-pocket amounts You pay directly to the pharmacy provider for a Covered prescription drug. A Copayment is a flat dollar amount. A Coinsurance is a percent of Optima Health's Allowable Charge.
- 3. Deductible means the dollar amount You must pay out-of-pocket each year for Covered Services before the Plan begins to pay for Your benefits.
- 4. Prescriptions may be filled at a Plan pharmacy or a non-participating pharmacy that has agreed to accept as payment in full reimbursement from the Plan, including any Copayment or Coinsurance consistently imposed by the plan, at the same level as the Plan gives to participating pharmacies.
- 5. All covered outpatient prescription drugs must have been approved by the Food and Drug Administration and require a prescription either by state or federal law.

- Amounts You pay for any outpatient prescription drug after a benefit Limit has been reached, or for any
 outpatient prescription drug that is excluded from Coverage will not count toward any Plan Maximum Out-ofPocket Limit.
- 7. Over-the-counter (OTC) medications that do not require a Physician's authorization by state or federal law and any prescription that is available as an OTC medication are excluded from Coverage. However, the Plan may approve Coverage of limited quantities of an OTC drug. You must have a Physician's prescription for the drug, and the drug must be included on the Plan's list of covered Preferred and Standard drugs.
- 8. Some drugs require Pre-Authorization from the Plan in order to be covered. The Physician is responsible for obtaining Pre-Authorization. You can call Member Services at the number on Your ID card to verify that Your prescription drug has been pre-authorized.
- 9. At its sole discretion Optima Health's Pharmacy and Therapeutics Committee determines which Tier a covered drug is placed in. The Plan's Pharmacy and Therapeutics Committee is composed of physicians and pharmacists. The committee looks at the medical literature and then evaluates whether to add or remove a drug from the preferred/standard drug list. Efficacy, safety, cost, and overall disease cost are factors that are taken into consideration. The Pharmacy and Therapeutics Committee may establish monthly quantity Limits for selected medications.
- 10. Insulin, syringes, needles, blood glucose monitors, test strips, lancets, lancet devices, and control solution are covered under the Plan's prescription drug benefit. Insulin pumps, pump infusion sets and supplies, and in-person outpatient self-management training and education, including medical nutrition therapy, for the treatment of insulin-dependent diabetes, insulin-using diabetes, gestational diabetes and non-insulin-using diabetes if prescribed by a health care professional legally authorized to prescribe such items under law, are covered under the Plan's medical benefit. Any Plan maximum benefit does not apply to Physician prescribed diabetic supplies covered under the Plan's prescription drug benefit or the Plan's medical benefit.
- 11. Benefits will not be denied for any drug prescribed, on an inpatient or outpatient basis, to treat a covered indication so as long as the drug has been approved by the United States Food and Drug Administration for at least one indication and the drug is recognized for treatment of the covered indication in one of the standard reference compendia or in substantially accepted peer-reviewed medical literature.
- 12. Benefits will not be denied for any drug, prescribed on an inpatient or outpatient basis, approved by the United States Food and Drug Administration for use in the treatment of cancer on the basis that the drug has not been approved by the United States Food and Drug Administration for use in the treatment of the treatment of specific type of cancer for which the drug has been prescribed, provided the drug has been recognized as safe and effective for treatment of that specific type of cancer in any of the standard reference compendia.
- 13. Benefits will not be denied for any drug, prescribed on an inpatient or outpatient basis, approved by the United States Food and Drug Administration for use in the treatment of cancer pain for the reason that the dosage is in excess of the recommended dosage of the pain relieving agent, if the prescription has been prescribed for a person with intractable cancer pain.
- 14. Intrauterine devices (IUDs), and cervical caps and their insertion are covered under the Plan's medical benefits.
- 15. Covered Food and Drug Administration (FDA) approved tobacco cessation medications (including both prescription and over-the-counter medications) are Limited to two 90 day courses of treatment per year when prescribed by a health care provider.

PRESCRIPTION DRUG COVERAGE EXCLUSIONS.

The following is a list of exclusions that apply to Your drug benefit.

- 1. Medications that do not meet the Plan's criteria for Medical Necessity are excluded from Coverage.
- 2. Medications with no approved FDA indications are excluded from Coverage.
- 3. Ancillary charges which result from a request for a brand name outpatient prescription drug when a generic drug is available are excluded from Coverage and do not count toward any Plan Maximum Out-of-Pocket Limit.
- 4. All compounded prescriptions require prior authorization and must contain at least one prescription ingredient. Compound prescription medications with ingredients not requiring a Physician's authorization by state or federal law are excluded from Coverage.
- 5. Non-durable disposable medical supplies and items such as bandages, cotton swabs, hypodermic needles, and durable medical equipment not listed as covered are excluded from Coverage.
- 6. Immunization agents, biological sera, blood, or blood products are excluded from Coverage.
- 7. Injectables (other than those self-administered and insulin) are excluded from Coverage under this rider.
- 8. Medication taken or administered to the Member in the Physician's office is excluded from Coverage under this rider.

- 9. Medication taken or administered in whole or in part, while a Member is a patient in a licensed Hospital is excluded from Coverage under this rider.
- 10. Medications for cosmetic purposes only, including but not Limited to Retin-A for aging, are excluded from Coverage.
- 11. Medications for experimental indications and/or dosage regimens determined by the Plan to be experimental are excluded from Coverage.
- 12. Therapeutic devices or appliances, including but not Limited to support stockings and other medical/nonmedical items or substances, regardless of their intended use are excluded from Coverage.
- 13. Drug charges exceeding the cost for the same drug in a conventional packaging (i.e., convenience packages, unit doses, blister packs, etc.) are excluded from Coverage.
- 14. Drugs with a therapeutic over-the-counter (OTC) equivalent are excluded from Coverage.
- 15. Certain off-label drug usage is excluded from Coverage unless the use has been approved by the Plan.
- 16. Compound drugs are excluded from Coverage when alternative products are commercially available.
- 17. Cosmetic health and beauty aids are excluded from Coverage
- 18. Drugs purchased from Non-Plan Providers over the internet are excluded from Coverage
- 19. Drugs purchased through a foreign pharmacy are excluded from Coverage unless approved by the Plan for an emergency while traveling out of the country
- 20. Flu symptom drugs are excluded from Coverage unless approved by the Plan.
- 21. Human growth hormone for the treatment of idiopathic short stature are excluded from Coverage
- 22. Medical foods are excluded from Coverage.
- 23. Drugs not meeting the minimum levels of evidence based on one or more of the following Standard reference compendia are not Covered Services:
 - a. American Hospital Formulary Service Drug Information;
 - b. National Comprehensive Cancer Network's Drugs & Biologics Compendium; or
 - c. Elsevier Gold Standard's Clinical Pharmacology.
- 24. Minerals, fluoride, and vitamins are excluded from Coverage unless determined to be Medically Necessary to treat a specifically diagnosed Illness or when included under ACA Recommended Preventive Care.
- 25. Non-Sedating antihistamines are excluded from Coverage.
- 26. Pharmaceuticals approved by the FDA as a medical device are excluded from Coverage.
- 27. Drugs used to inhibit and/or suppress drowsiness, sleepiness, tiredness, or exhaustion, unless authorized by the Plan.
- 28. Prescriptions written by a licensed dentist are excluded from Coverage, except for the prevention of infection or pain in conjunction with a Covered dental procedure.
- 29. Raw powders or chemical ingredients are excluded from Coverage unless approved by the Plan or submitted as part of a compounded prescription
- 30. Sexual dysfunction drugs are excluded from Coverage
- 31. Travel related medications, including preventive medication for the purpose of travel to other countries are excluded from Coverage.
- 32. Infertility drugs are excluded from Coverage.
- 33. Prescription or over the counter appetite suppressants and any other prescription or over the counter medication for weight loss are excluded from Coverage.
- 34. This Plan uses a Closed Formulary. Any prescription drugs, over the counter drugs, or devices that are not included on the Plan's Prescription Drug Formulary are excluded from Coverage.

Non-formulary requests. You have the right to request a non-formulary prescription drug if You believe that You need a prescription drug that is not on the Plan's list of covered drugs (formulary), or You have been receiving a specific non-formulary prescription drug for at least six months previous to the development or revision of the formulary and Your prescribing physician has determined that the formulary drug is inappropriate for Your condition or that changing drug therapy presents a significant health risk to You. Your physician must complete a medical necessity form and deliver it to the Optima Health pharmacy authorization department. After reasonable investigation and consultation with the prescribing physician, Optima Health will make a determination. Optima Health will act on such requests within one business day of receipt of the request. You will be responsible for all applicable Copayments, Coinsurance, or Deductibles depending upon which Tier a drug is placed in by the Plan.

Optima Health Alternative Language Options for Notices and other Written Information

English:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-687-6260.

Amharic:

ማሳሰቢያ፡

አማርኛ ቋንቋ የሚናንሩ ከሆነ፣ ከክፍያ ነጻ የሆነ የቋንቋ እንዛ አንልግሎት ይቀርብልዎታል፡፡ በዚህ ስልክ ይደውሉ 1-855-687-6260፡፡

Arabic:

إذا كنت تتحدث باللغة العربية، فإنه تتوفر خدمات المساعدة اللغوية لك مجانًا. اتصل بالرقم 6260-687-1-855

Bengali/Bangla:

লক্ষ্য করবেনঃ যদি আপনি বাংলা ভাষায় কথা বলেন, তাহলে বিনামূল্যে ভাষা সহায়ক পরিষেবাও পাবেন। ফোন করুন– 1-855-687-6260।

Chinese (Mandarin):

注意:如果您讲中文普通话,可以免费获得语言协助服务。请拨打电话 1-855-687-6260。

French:

ATTENTION : Si vous parlez français, les services d'assistance linguistique sont à votre disposition sans aucun frais. Appelez le 1-855-687-6260.

German:

ACHTUNG: Wenn Sie deutsch sprechen, stehen Ihnen Sprachhilfsdienste kostenlos unter der Rufnummer 1-855-687-6260 zur Verfügung.

Gujarati:

ધ્યાન આપો : જો તમે ગુજરાતી બોલી છો તો ભાષા સહ્યયક સેવાઓ તમારા માટે વિના મૂલ્યે ઉપલબ્ધ છે. 1-855-687-

6260 પર કૉલ કરો.

Hindi:

ध्यान दें: यदि आप हिंदी भाषा बोलते हैं, तो आपके लिए भाषा सहायता सेवाएं नि:शुल्क उपलब्ध हैं। 1-855-687-6260 पर कॉल करें।

Hmong:

CIM CIA: Yog tias koj hais lus Hmoob, kev pab cuam txais lus tau muaj rau koj ua tsis them nqi. Hu rau 1-855-687-6260.

Igbo:

GEE NT I: oburu na i na-asu Igbo, i ga-enweta enyemaka n'efu site n'aka ndi ga-enyere gi aka inweta ya. Kpoo 1-855-687-6260

Japanese:

重要:日本語を話される場合、無料の言語支援サービスがご利用いただけます。1-855-687-6260までお電話 ください。

Korean:

주의: 한국어를 사용하실 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-687-6260번으로 전화해 주십시오.

تتبيه:

Kru/Bassa:

YI LE: I bale u mpot Bassa, bot ba kobol mahop ngui nsaa wogui wo ba ye ha I nyuu hola we. Sebel: 1-855- 687-6260.

Laotian:

ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ມີການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໃຫ້ນຳໃຊ້ໂດຍບໍ່ເສຍຄ່າ. ໂທ 1-855-687-6260.

Mon-Khmer, Cambodian:

កំណត់សំគាល់៖ ប្រសិនបើអ្នកនិយាយ ភាសាខ្មែរ, សេវាកម្មផ្នែកជំនួយការភាសា មានសម្រាប់អ្នកដោយមិនគិតថ្លៃ។ ចូរហៅទូរស័ព្ទទៅកាន់ 1-855-687-6260។

Navajo:

SHOOH: Diné Bizaad bee yáníłti'go doo bą́ą́h ílínígóó t'áá nizaad k'ehjí níká a'doowołgo bee haz'ą́. Kojį' hólne' 1-855-687-6260.

Persian/Farsi:

اگر به زبان فارسی صحبت میکنید، خدمات ر ایگان پشتیبانی زبان در دسترس شماست. با شماره 6260-687-1855 تماس بگیرید.

Portuguese:

ATENÇÃO: Se você fala português, há serviços de assistência em idiomas disponíveis para você gratuitamente. Ligue para 1-855-687-6260.

Russian:

ВНИМАНИЕ! Если вы говорите на русском языке, позвоните по телефону 1-855-687-6260, и наша служба языковой поддержки окажет вам бесплатную помощь.

Spanish:

ATENCIÓN: Si habla español, existen servicios de asistencia de idiomas disponibles para usted sin cargo. Llame al 1-855-687-6260.

Tagalog:

PAUNAWA: Kung nagsasalita ka ng Tagalog, may maaari kang kuning mga libreng serbisyo ng tulong sa wika. Tumawag sa 1-855-687-6260.

Turkish:

DİKKAT: Eğer Türk konuşuyorsanız, dil asistanı servislerini ücretsiz olarak kullanabilirsiniz. 1-855-687-6260 numaralı telefonu arayın.

Urdu:

کریس ہیں۔ اگر آپ اُردو زبان بولتے ہیں تو، زبان کی معاونتی خدمات، بغیر کسی خرچ کے، آپ کے لئے دستیاب ہیں۔ 6260-687-855 کال کریں۔

Vietnamese:

CHÚ Ý: Nếu quý vị nói Tiếng Việt, dịch vụ hỗ trợ ngôn ngữ miễn phí có sẵn dành cho quý vị. Hãy gọi 1-855-687-6260.

Yoruba:

KÉÉRE:

Ti o bá ń sọ èdè Yorùbá, işé ìrànlówó èdè wà fún ọ lófèé. Pe 1-855-687-6260

توجەز