Performance Coaching Worksheet

Coaching Opening
Why is this conversation necessary? (Be specific) How will I introduce it or start the conversation?
What do they need to know about the situation and my expectations? (most recent behaviors and impacts)
How will I shift ownership so that they own the problem, gap or issue? What question(s) can I start with?
Being Fully Prepared
When and where will the coaching take place?
How will I limit or eliminate distractions?
What will I say to establish and maintain trust?
How will I set them at ease?
What is my ideal outcome? (If not ideal, what is the best I can hope for)

Performance Coaching Worksheet (cont.)

Being Fully Prepared
How will I react if they don't agree with my assessment?
What can I say to reduce resistance and remain focused on the future?
Are there things I need to own up to? (Was I unclear? Is there an usually heavy workload?)
What positive feedback or acknowledgements will I use?
What is the timeline for visible progress?
What are my follow-up commitments to helping them succeed?
What documents or data must I gather before the meeting?
When will I commit to check back in and how will I measure progress?
Additional Comments